



Health Plan

2010 OSU Health Plan Updates for Network Providers

New Name

OSU MHCS is now OSU Health Plan. This name change will not affect provider contracts or the terms of the contracts. Some Health Plan members may still have cards with our old name on it. These cards are still valid. You will see both cards for a short period of time until we re-issue to the entire OSU population, anticipated to take place this spring.

New Health Plan ID cards:

THE OHIO STATE UNIVERSITY

PRIME CARE ADVANTAGE

RXBIN: 003658
RXPCN: A4
RXGRP: A8WA
Member # 866-727-6867
Pharmacy Help Desk # 800-624-0898

EXPRESS SCRIPTS®

Member ID # **BH9999999**
Name **JOHN DOE**
Family Status **EMPLOYEE**

Effective Date **01 01 10**
Sponsor Code **OSU**
Subgroup # **0100**

For Services Inside Franklin County Use: Health Plan
For Services Outside Franklin County Use: Superior PPO ACCESS

THE OHIO STATE UNIVERSITY

INDEPENDENT CHOICE

RXBIN: 003668
RXPCN: A4
RXGRP: A8WA
Member # 866-727-6867
Pharmacy Help Desk # 800-624-0898

EXPRESS SCRIPTS®

Member ID # **CM9999999**
Name **JOHN DOE**
Family Status **FAMILY**

Effective Date **01 01 10**
Sponsor Code **OSU**
Subgroup # **0400**

Traditional Medical ACCESS

THE OHIO STATE UNIVERSITY

PRIME ADVANTAGE VALUE

RXBIN: 003658
RXPCN: A4
RXGRP: A8WA
Member # 866-727-6867
Pharmacy Help Desk # 800-624-0898

EXPRESS SCRIPTS®

Member ID # **JQ9999999**
Name **JOHN DOE**
Family Status **EE + One**

Effective Date **01 01 10**
Sponsor Code **OSU**
Subgroup # **0200**

For Services Inside Franklin County Use: Health Plan
For Services Outside Franklin County Use: Superior PPO ACCESS

THE OHIO STATE UNIVERSITY

PRIME CARE CONNECT

RXBIN: 003660
RXPCN: A4
RXGRP: A8WA
Member # 866-727-6867
Pharmacy Help Desk # 800-624-0898

EXPRESS SCRIPTS®

Name **JANE DOE**
Member ID # **BH9999999**
Subgroup # **0101**
Effective Date **01 01 10**
Sponsor Code **OSU**
Family Status **EE + Spouse**

Co-pays
Office Visit PCP: \$0
ER Visit: \$50
Urgent Care: \$10
Specialty Visit: \$10
Outpatient Sx: \$100
Inpatient: \$100
Mental Health OV: \$10
PT/OT: \$10

For Services Inside Franklin County Use: Health Plan
For Services Outside Franklin County Use: Superior PPO ACCESS

THE OHIO STATE UNIVERSITY

PRIME ADVANTAGE PLUS

RXBIN: 003658
RXPCN: A4
RXGRP: A8WA
Member # 866-727-6867
Pharmacy Help Desk # 800-624-0898

EXPRESS SCRIPTS®

Member ID # **CN9999999**
Name **JANE DOE**
Family Status **DEPENDENT**

Effective Date **01 01 10**
Sponsor Code **OSU**
Subgroup # **0300**

For Services Inside Franklin County Use: Health Plan
For Services Outside Franklin County Use: Superior PPO ACCESS

NGS Electronic Claim # 28225

Unauthorized use of this card may result in criminal prosecution, repayment or termination
CLAIM QUESTIONS OR VERIFICATION OF BENEFITS AND ELIGIBILITY: (Should be obtained) by calling the telephone coordination number listed below. The plan sponsor is solely responsible for the financial obligations of this plan.

SEND ALL CLAIMS TO:
NGS American, Inc.
P.O. Box 7676
St. Clair Shores, MI 48080

TO CONTACT NGS AMERICAN CALL:
1-866-44 BUCKS (1-866-442-8257)

www.ngs.com

For prior authorization, contact OSU Health Plan at:
1-614-292-4700 or 1-800-678-6269
For Network Provider Search, go to www.osuhealthplan.com/network

New Medical Plan Offering: Prime Care Connect

The Ohio State University is offering a new medical plan, **Prime Care Connect** (see distinctive card sample above), to employees who have household incomes below specified levels. This medical plan offers the same benefits as Prime Care Advantage with **the exception of member copayments**. The copayment amounts are reduced and appear on the front of the member's OSU Health Plan ID card.

Claim Processing Updates

When a procedure code is billed with the 50 modifier, this indicates a bilateral procedure, therefore, it is not appropriate to bill two (2) units in the unit column for such code to indicate bilateral. Billing 2 units of a code with modifier 50 will result in an edit denial indicating redundant billing.

Per the AMA CPT code book, a new patient E&M code (99201-99205) can be billed if the patient has not had an encounter with the same provider/same group practice within three years. Use of a new patient E&M code sooner than the three-year period for subsequent encounters with the same provider/group practice will cause a denial.

Changes Affecting Pharmacy Benefits for 2010

This list is subject to change with or without notice. Contact Express Scripts at (866) 727-5867 for the most up-to-date information regarding the formulary.

The following drug(s) will move to non-formulary status in 2010:

Non-Formulary Drug	Formulary Alternatives
Cardizem CD 360mg	diltiazem er
Duac Kit	erythromycin/benzoyl peroxide gel
Xopenex solution	albuterol solution

The following drug(s) will move to formulary status in 2010:

Formulary Drug
Aggrenox
Crestor
Lantus Solostar

Prilosec OTC Program

Prilosec OTC and omeprazole OTC are covered at retail only and members must have a prescription to take advantage of this benefit.

Over-the-Counter (OTC) Equivalents

Ohio State's Prescription Drug Plan does not cover certain OTC medications. To remain consistent, OTC equivalent medications will now be excluded from the plan. Some examples of these OTC equivalents are Zyrtec, polyethylene glycol, ranitidine HCl, loperamide, benzoyl peroxide, clotrimazole, meclizine HCl, and hydrocortisone.

New Personal Health Coaching Program Offered by OSU Health Plan

OSU Health Plan now offers Personal Health Coaching services at no additional cost to OSU employees through the *Your Plan for Health* university-wide initiative.

This is a confidential and voluntary program designed to assist our members in achieving personal wellness and primarily targets population with health risks such as pre-diabetes, pre-hyperlipidemia and pre-hypertension. With the aid of their Personal Health Coach, benefits eligible members and their adult dependents can work on areas such as weight loss, nutrition,

exercise, smoking cessation and stress management to off-set these risks. The target population for our health coaching services is selected from among those who have completed a Personal Health Assessment (PHA) online at www.yourplanforhealth.com and have authorized the release of their PHA data to the OSU Health Plan.

As their treating physician -- with consent from the patient -- we will send you a letter notifying you which of your patients have chosen to participate in our health coaching services.

Benefits of Participating in the Personal Health Coaching Services:

- One-on-one telephonic coaching that is provided by a health care professional.
- The Personal Health Coach provides the latest health information, guides the individual to develop or maintain a strategy in achieving personal wellness and supports them while they learn how to manage their health.
- Identify resources on campus and in the local community to help the member reach their goals and maintain positive, healthy lifestyle and earn points through the *YP4H* Faculty and Staff Incentive Program, which will automatically be added to their incentive account by the OSU Health Plan.

The Ohio State University Transitional Work Program

The Ohio State University Office of Human Resources, Benefits-Integrated Disability has a Transitional Work Program to allow employees who have an occupational or non-occupational injury/illness with temporary physical and/or psychological restrictions to continue to work throughout their recovery as they rehabilitate to their full capacity. As a provider, you may be contacted by OSU about this program on behalf of your patient.

The Transitional Work Policy benefits your patient/OSU employee in several ways including:

1. Earning full pay and benefits
2. Keeping fit and healthy, both physically and mentally
3. Providing exposure to different job tasks supporting professional development

For questions regarding this program, contact:

Julie Younkin, Manager of Integrated Disability at (614) 292-2815
Jennifer Hertzfeld, Team Lead for Transitional Work at (614) 247-1596
Rebecca Brown, Disability Program Manager at (614) 688-4034



For additional questions or information, contact your OSU Health Plan Provider Relations representative at (614) 292-4700 or (800) 678-6269.